

hillcrest CareLink

What is CareLink?

CareLink is an Epic application designed for use by non-affiliated community providers to access their patients' records. This group includes referring physicians and members of their clinical, billing and coding staff; non-affiliated sub-acute and post-acute facilities, including their case managers; and health plans. In other words, CareLink is for more than just physicians!

When you refer a patient to Hillcrest HealthCare System, Hillcrest CareLink provides you access to view patients' records, including:

- **Patient Chart Review:** Office visits, inpatient and ED encounters. Filters are available so you can locate information quickly and accurately.
- **Event Monitoring:** Receive notifications when medical events occur with your patients.
- **Patient Chart Notation:** Send notes to be added to your patients' charts.
- **Documents and Images:** Upload and have them added to your patients' charts.
- **Electronic Images and Labs:** Order MRIs, CTs, x-rays, mammograms, etc.
- **Electronic Referrals:** Monitor referral status within any department or specialty.
- **Upcoming Appointments:** Review your patients' upcoming appointments.
- **Customized Views:** Adjust settings to view the information you need most often.

Tablets must use iPad Safari or Android Chrome browsers.

CareLink's "In Basket" does more than just send you notifications; you can communicate with other providers, make requests and stay connected while your patient is in our care.

Get access to CareLink:

1. Visit carelink.hillcrest.com and click on Request New Account.
2. Download the **User Access and Updates Request** form.
3. Print, complete and return according to instructions on the form. You will be notified via email when your account is ready, along with your new login information.

For additional assistance, call 855.525.8770.

Hillcrest CareLink requires a minimum screen resolution of 1024 x 768 pixels. We recommend a high-speed Internet connection to achieve the best system speed and performance.

Browser, system, and connection requirements

- Apple Safari 9 and any later versions
- Google Chrome 50 and any later versions
- Microsoft Internet Explorer 11
- Mozilla Firefox 45 and any later versions

The Hillcrest logo features the word "hillcrest" in a dark grey, lowercase, sans-serif font. A small green leaf icon is positioned above the letter "i" in "hill".

855.525.8770